

Freshbins

Dear customer after today's visit, the status of your account is that:

You now need to arrange a payment; we have made _____ visit/s.

You have used up your pre-paid cleaning credits and another payment is due to be made.

(If you want service to stop, you must tell us now, otherwise service continues and further payments become due.)

- Office hours are 9am – 5pm Monday – Thursday & 9am – 12pm Friday. Closed Saturday & Sunday
- We can also be contacted via email at enquiries@freshbins.com
- Our cleaning round schedule is available at www.freshbins.com – follow the link to round schedules and open the file (you may need your round numbers to check the cleaning dates, so please ask us).
- **Minimum order is 6 cleans of each bin chosen, otherwise one-off cleans are available at £12.00 each.**
- Customers having more than one bin of the same colour cleaned are charged just £2.25 per clean for the additional bin/s.

Standard Service - Bins cleaned at 4 weekly Intervals (every other time it's emptied)

Pay As You Go (Monthly by Direct Debit Only – Minimum 6 Months)

One Bin £4.50 or Two Bins £8.00

Bins are cleaned at four weekly intervals and there will be some months in which you will receive an extra clean of the same colored bin. These extra cleans take into account any missed cleans in the four week period when we are closed over Christmas and New Year. Direct Debits are collected on or just after the 1st working day of each month.

Pay In Advance by Debit/Credit Card or PayPal

6 cleans paid in advance

One Bin £27.00 - Two Bins £48.00

12 cleans paid in advance

One Bin £54.00 - Two Bins £96.00

Premium Service - Bins cleaned at 2 weekly Intervals (every time it's emptied)

Pay As You Go (Monthly by Direct Debit Only – Minimum 3 Months)

One Bin £9.00 or Two Bins £16.00

Bins are cleaned at two weekly intervals and there will be some months in which you will receive an extra clean of the same colored bin. These extra cleans take into account any missed cleans in the four week period when we are closed over Christmas and New Year. Direct Debits are collected on or just after the 1st working day of each month.

Pay In Advance by Debit/Credit Card or PayPal

6 cleans paid in advance

One Bin £27.00 - Two Bins £48.00

12 cleans paid in advance

One Bin £54.00 - Two Bins £96.00

HOW TO MAKE A PAYMENT

- Monthly by Direct Debit is our preferred method for receiving payments and it is also the safest method for you as a customer; we can take your details over the phone or you can send the form on the reverse to the address shown below or you can submit your details online via our website.
- If you wish to pay by Debit/Credit Card or PayPal, please pay securely online via our website or alternatively you can pay to us directly over the telephone using the number below.
- **Please state either Standard Service or Premium Service when making a payment.**

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www.freshbins.com - Email: enquiries@freshbins.com
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